



BlackBerry 8703e Keyboard Replacement

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INTRODUCTION

This guide describes how to disassemble a BlackBerry 8703e keyboard.



TOOLS:

- [Spudger](#) (1)
 - [T6 Torx Screwdriver](#) (1)
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Step 1 — Battery



- Locate the button near the bottom of the back of the phone.
- Press the button with one hand while applying downward pressure with the other hand on the middle of the phone to slide the battery cover off.
- Remove the battery cover completely and set it aside.

Step 2



- Locate the rectangular battery in the middle of the phone.
- Locate the notch on the top right of the battery compartment.
- Slide your fingernail in the notch, then lift upwards on the top of the battery to remove it from the phone.
- Set the battery aside.

Step 3 — Case



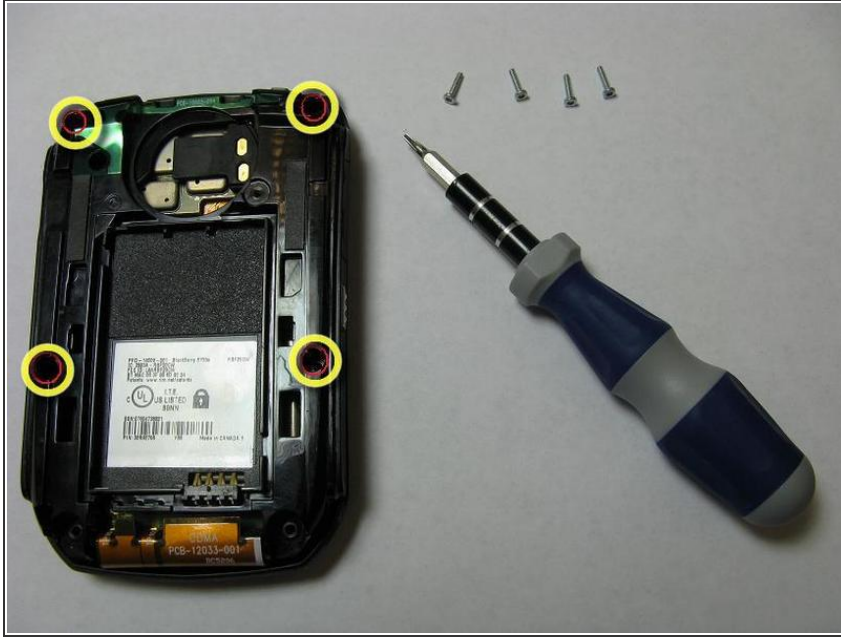
- Make sure the back of the phone is facing upwards.
- Use the T6 Torx Screwdriver to remove all three screws.

Step 4



- Locate the notch in the back of the phone.
- Use your thumb to push up on the notch, separating the back half of the phone from the keyboard and screen in the front.
- Slide the opening tool in between the two halves of the phone.
- Continually apply upward pressure with the opening tool to pop the back casing off of the main body.
- You should now have five parts: The battery cover, the battery, the screws, the back casing, and the main body of the phone.
- Set the back casing aside.

Step 5



⚠ Do not separate the front casing from the rest of the phone during this step. Keep the phone face-down on a flat surface.

- Remove the four screws from the back of the phone with the T6 Torx Screwdriver.

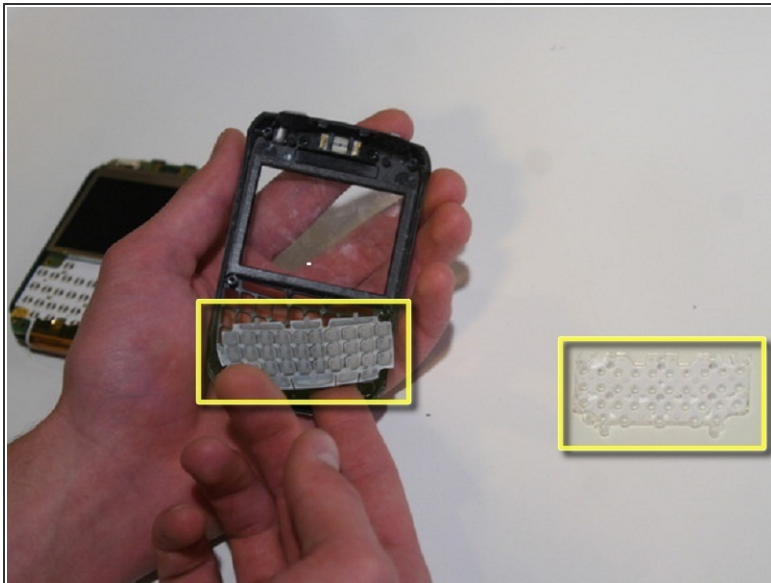
Step 6



i If two keyboard components and a small black port protector fall out during this step, place them to the side.

- Hold the phone so the screen faces downward, and remove the front casing.

Step 7 — Keyboard



- ❗ The 2 keyboard components highlighted in the picture may fall out of the front casing but remain stuck together.
- If the keyboard components did not fall off while removing the front casing, remove them from the front casing and place them to the side.

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